

WHOLESALE REFERENCE OFFER

Connected Gigabit Full Fibre Wholesale Price List

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1.0 Introduction

Connected Gigabit (CGB) is the wholesale division within Quickline Communications Limited, responsible for operating the Network and providing wholesale services to RSPs, including Quickline's own retail arm.

This document outlines the Wholesale Price List Reference Offer which is intended to be used by Communication Providers and Retail Service Providers (to be collectively referred to as RSPs) who are registered wholesale partners of Quickline.

Any RSP interested in becoming a registered wholesale partner or discussing wholesale opportunities, should in the first instance complete the online application form at www.connectedgb.co/partners. This will provide CGB with the necessary details to better understand the RSP's needs and align them with CGB's services. CGB's Partner Account Management Team (PAM Team) can also be contacted via email wholesale@connectedgb.co

Once an RSP's application has been submitted, the PAM Team will follow up in accordance with CGB's "Becoming a Connected Gigabit Wholesale Partner" process, ensuring an efficient onboarding experience. RSPs must first sign up to non-disclosure agreement (NDA) and Wholesale Framework Agreement (WFA) before being able to access the CGB product portfolio. The WFA details all contractual requirements and will be facilitated via the PAM Team.

This document should be read in conjunction with other wholesale reference documents available at www.connectedgb.co/partners. Any defined term which is not defined within this document, is a reference to a defined term in the WFA.

Full Fibre Access Services

Code	Wholesale Symmetric Broadband (residential)		Installation / One-off Fee	Monthly Rental	Minimum Term	Service Level
QFFA 200	Full Fibre 200	200 Mb/s downstream; 200 Mb/s upstream	£122.84	£33.05	12 months	Standard
QFFA 500	Full Fibre 500	500 Mb/s downstream; 500 Mb/s upstream	£122.84	£42.38	12 months	Standard
QFFA 1000	Full Fibre Gigabit Gold	1000 Mb/s downstream; 1000 Mb/s upstream	£122.84	£47.24	12 months	Standard
QFFA 2300	Full Fibre Gigabit Gold+	2300 Mb/s downstream; 2300 Mb/s upstream	£122.84	£72.52	12 months	Standard
Code	Wholesale Symmetrical Broadband (business)		Installation / One-off Fee	Monthly Rental	Minimum Term	Service Level
QFFS 200	Full Fibre 200 Symmetric	200 Mb/s downstream; 200 Mb/s upstream	£122.84	£45.00	12 months	Enhanced
QFFS 500	Full Fibre 500 Symmetric	500 Mb/s downstream; 500 Mb/s upstream	£122.84	£83.33	12 months	Enhanced
QFFS 1000	Full Fibre Gigabit Gold Symmetric	1000 Mb/s downstream; 1000 Mb/s upstream	£122.84	£120.00	12 months	Enhanced
QFFS 2300	Full Fibre Gigabit Gold+ Symmetric	2300 Mb/s downstream; 2300 Mb/s upstream	£122.84	£190.00	12 months	Enhanced

Installation Services

Code	Installation Services	Description	Installation / one off Fee
QIS	Standard Installation Service	Install the fibre to the required premise to for the ordered Full Fibre Access Service; deliver and install the fibre to the RSP's end customer premise, connect the ONT. Undertake a light test and provide the RSP with an 'In Service' notification via CRM	Included in the Full Fibre Access Service Installation Fee

Note: In the event of a Non-Standard Installation, CGB will notify the RSP of any additional Charges as part of the Order and/or Installation Process before proceeding with installation, for example, following a survey or for a non-standard site (See the CGB Wholesale Order and Servicing Guide for more information).

Code	Non-Standard Installation Services	Description	Installation / one off Fee
QNSIS	Non-Standard Installation Survey	Non-Standard Installation Survey to assess and confirm any non-standard requirements and costs.	Included within the Full Fibre Access Installation Fee
QNSIEF	Non-Standard Installation External Fibre	Excess external fibre distance from curtilage to premise	Subject to survey
QNSIIF	Non-Standard Installation Internal Fibre	Excess internal fibre distance (above 10m)	Subject to survey
QNSIOL	Non-Standard Installation ONT Location	Installation of ONT in a non-standard location/environment	Subject to survey
QNSIB	Non-Standard Installation External Fibre	Bespoke installation required following survey eg due to special materials or other bespoke requirements	Subject to survey
QNSIFV	Non-Standard Installation Follow-up Visit	Engineer follow-up appointment is required to complete an installation due to a non-standard installation or abortive visit	Subject to survey

Code	Additional Installation services	Description	Installation / one off Fee
QRSO	Re-location of ONT	Request from RSP to re-locate the ONT at the customer premises, for example, end customer requests the re-location of the fibre or ONT due to site construction work.	£50 Re-Installation Fee Plus any additional Non-Standard Installation work that is subject to survey

Cease and Reactivation of Wholesale Residential or Business

Code	Wholesale Cease & Reactivation	Description	Installation / One Off Fee
QFCO	Service Cease Order*	Order placed to Cease a Full Fibre Service	£35.00
QFRO	Service Reactivation Order	Order placed for Reactivation of Full Fibre Service	£35.00

*If the Cease Order is placed within the minimum term for the product or service, Early Termination Charges will apply (see 6.1 and 6.2)

Network to Network Interface (NNI)

Code	Wholesale NNI	Description	Installation/one off Fee	Monthly Charge	Minimum Term	SLA
QN1	1 Gb/s NNI Ports	1 Gb/s Core NNI Port located within a Data Centre	£607.36	n/a	12 months	Enhanced
QN10	10 Gb/s NNI Ports	10 Gb/s Core NNI Port located within a Data Centre	£1214.71	n/a	12 months	Enhanced
QN40	40 Gb/s NNI Ports	40 Gb/s Core NNI Port located within a Data Centre	£4858.84	n/a	12 months	Enhanced
QN100	100 Gb/s NNI Ports	100 Gb/s Core NNI Port located within a Data Centre	£12,147.10	n/a	12 months	Enhanced

Backhaul Services

Code	Wholesale Dark Fibre	Description	Survey Fee	Installation/one off Fee	Monthly Charge	Minimum Term	SLA
QLB1G	Local backhaul service	1Gb/s point to point backhaul service from Local Handover Point	n/a	£2,058	£175.00	12 months	Enhanced
QTB1G	Trunk backhaul service	1Gb/s point to point backhaul service standard RSP Handover Point	n/a	£4,620	£291.00	12 months	Enhanced
QTB10G	Trunk backhaul service	10Gb/s point to point backhaul service standard RSP Handover Point	n/a	£9,180	£1,077.00	12 months	Enhanced

Dark Fibre Infrastructure Access

Code	Wholesale Dark Fibre	Description	Survey Fee	Installation/one off Fee	Monthly Charge	Minimum Term	SLA
QDFC	Dark Fibre single end connection	Dark Fibre single end connection for DF access or backhaul	n/a	£137	n/a	n/a	n/a
QDFL	Dark Fibre Link	Dark Fibre Link in Access Network per Segment	£400	Subject to Survey	£0.06 Per metre	5 Years	Enhanced
QDFB	Dark Fibre Backhaul	Dark Fibre Backhaul rental	£400	Subject to Survey	£0.06 Per metre	5 Years	Enhanced

Passive Infrastructure Services

Code	Wholesale Passive Infrastructure	Description	Survey Fee	Installation one off Fee	Monthly Charge	Minimum Term	SLA
QSCE	Splice Chamber Entry	Splice Chamber Entry is the rental per cable, BFT or sub duct entry	n/a	n/a	£0.18	5 Years	Enhanced
QSCB	Splice Chamber Breakthrough	Splice Chamber Breakthrough is a one-off cost to enter a chamber	n/a	£581.41	n/a	n/a	Enhanced

QCA	Splice Chamber Apparatus	Splice Chamber Apparatus is the rental per closure, joint or similar	n/a	n/a	£1.57	5 years	Enhanced
QDR	Duct - Rental	Rental in Spine duct per linear metre. Direct cable, Blown Fibre Tubing (BFT) or subduct	£400	Subject to Survey	£0.03 Per metre	5 Years	Enhanced
QPSC	Pole Share Cable	Facility to locate cable on single pole with the rental per cable	n/a	n/a	£0.20	12 months	Enhanced
QPSSU	Pole Share Single User Termination	Pole Apparatus Facility with rental per closure, joint or similar feeding a single user	n/a	n/a	£0.42	12 months	Enhanced
QPSMU	Pole Share Multi User Termination	Pole Apparatus Facility with rental per closure, joint or similar feeding multiple users	n/a	n/a	£0.97	12 months	Enhanced
QACS	Active Cabinet Space	1U Active Cabinet Space in existing active cabinet	£400	£500.00 per hour onsite	£550.00	5 Years	Standard
QAACS	Adjacent Active Cabinet Space	1U Space in Adjacent Active Cabinet	£400	£500.00 per hour onsite	£550.00	5 Years	Standard
QCP	Cabinet Power	48V Power Supply	n/a	£1,000	£85.00	5 Years	Standard
QBB	Battery Backup	Battery back-up, rectifier, regulator to support short term power outages	n/a	£1,000	£25.00	5 Years	Standard

Wholesale Service Levels

Code	Wholesale Service Levels	Target Response Time	Target Restoration Time	Price*
QSLAS	Standard	1 Business Day	2 Business Days	0
QSLAE	Enhanced**	8 Business Hours	1 Business Day	£75
QSLAP	Premium	4 hours	24 hours	£143

* Monthly fee is the price to upgrade from Standard Service.
 ** Enhanced comes as standard on some products, hence the upgrade price to Premium would be the difference in fee.

Callout Charges

Code	Wholesale Engineer On-Site Support	Charge	Notes
QECO	Engineering On-Site support Call-Out fee: Initial call out charge per instance of a RSP requesting support and the fault is not with CGB.	£500	Per instance
QEOS	Engineering On-Site support: Hourly charge per engineer, including travel time, per instance of a RSP requesting support and the fault is not with CGB.	£150	Hourly rate per engineer