

WHOLESALE REFERENCE OFFER

Connected Gigabit
Wireless
Wholesale Price List

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1.0 Introduction

Connected Gigabit (CGB) is the wholesale division within Quickline Communications Limited, responsible for operating the Network and providing wholesale services to RSPs, including Quickline's own retail arm.

This document outlines the Wholesale Price List Reference Offer for Connected's wholesale Wireless Access Services, which is intended to be used by Communication Providers and Retail Service Providers (to be collectively referred to as RSPs) who are registered wholesale partners of Quickline.

Any RSP interested in becoming a registered wholesale partner or discussing wholesale opportunities, should in the first instance complete the online application form at www.connectedgb.co/partners. This will provide CGB with the necessary details to better understand the RSP's needs and align them with CGB services. CGB's Partner Account Management (PAM) Team can also be contacted via email at wholesale@connectedgb.co

Once an RSP's application has been submitted, the PAM Team will follow up in accordance with the "Becoming a Connected Gigabit Wholesale Partner" process, ensuring an efficient onboarding experience. RSPs must first sign up to non-disclosure agreement (NDA) and Wholesale Framework Agreement (WFA) before being able to access the CGB product portfolio. The WFA details all contractual requirements and will be facilitated by CGB's PAM Team.

This document should be read in conjunction with other wholesale reference documents available at www.connectedgb.co/partners. Any defined term which is not defined within this document, is a reference to a defined term in the WFA.

Wireless Access Services

Code	Wholesale Asymmetric Broadband (residential)		Installation / One-off Fee	Monthly Rental	Minimum Term	Service Level
QFWA 50	Fixed Wireless 50	50 Mb/s downstream; 10 Mb/s upstream	£114.78	£16.53	12 months	Standard
Q5GWA 50	5G Fixed Wireless 50	50 Mb/s downstream; 10 Mb/s upstream	£114.78	£16.53	12 months	Standard
QFWA 100	Fixed Wireless 100	100 Mb/s downstream; 20 Mb/s upstream	£114.78	£20.19	12 months	Standard
Q5GWA 100	5G Fixed Wireless 100	100 Mb/s downstream; 20 Mb/s upstream	£114.78	£20.19	12 months	Standard
QFWA 200	5G Fixed Wireless 200	200 Mb/s downstream; 20 Mb/s upstream	£114.78	£24.86	12 months	Standard

Installation Services

Code	Installation Services	Description	Installation/ one off Fee
QSYS	Standard Installation Service	Install the service to the premise and install the wireless equipment at the end customer premise, connect the NTE and undertake a service test, provide the RSP with an 'In Service' notification	Included in Wireless Access Service Installation Fee

Note: In the event of a non-standard installation, CGB will notify the RSP of any additional Charges as part of the Order and/or Installation Process before proceeding with installation, for example, following a survey or for a nonstandard site (See Connected Order and Servicing Guide for more information).

Code	Non-Standard Installation Services	Description	Installation / one off Fee
QNSIS	Non-Standard Installation Survey	Non-Standard Installation Survey to assess and confirm any non-standard requirements and costs.	Included in Standard Installation

QNSIOL	Non-Standard Installation NTE Location	Install of NTE in a non-standard location or environment	Subject to survey
QNSIB	Non-Standard External Fix Installation	Bespoke installation required following survey eg due to special materials or other bespoke requirements	Subject to survey
QNSIFV	Non-Standard Follow-up Visit Installation	Engineer follow-up appointment is required to complete an Installation due to a non-standard installation	Subject to survey

Code	Additional Installation services	Description	Installation / one off Fee
QRSO	Re-location of wireless equipment or NTE	Request from RSP to re-locate equipment at the customer premises, for example, end customer request's the re-location of the antenna, cabling or NTE due to site construction work.	£50 Re-Installation Fee Plus any additional Non-Standard Installation work that is subject to survey

Cease and Reactivation of Wholesale Residential or Business

Code	Wholesale Cease & Reactivation	Description	Installation / One Off Fee
QFCO	Service Cease Order*	Order placed to Cease a Wireless Service	£33.33
QFRO	Service Reactivation Order	Order placed for Reactivation of Wireless Service	£33.33
*If the Cease Order is placed within the minimum term for the product or service, Early Termination Charges will apply (see 6.1 and 6.2)			

Network to Network Interface (NNI)

Code	Wholesale NNI	Description	Installation/ one off Fee	Monthly Charge	Minimum Term	SLA
QN1G	1 Gb/s NNI Ports	1 Gb/s Core NNI Port located within a Data Centre	£607.36	n/a	12 months	Enhanced
QN10G	10 Gb/s NNI Ports	10 Gb/s Core NNI Port located within a Data Centre	£1214.71	n/a	12 months	Enhanced
QN40G	40 Gb/s NNI Ports	40 Gb/s Core NNI Port located within a Data Centre	£4858.84	n/a	12 months	Enhanced
QN100G	100 Gb/s NNI Ports	100 Gb/s Core NNI Port located within a Data Centre	£12,147.10	n/a	12 months	Enhanced

Backhaul Services

Code	Wholesale Dark Fibre	Description	Survey Fee	Installation/ one off Fee	Monthly Charge	Minimum Term	SLA
QLB1G	Local backhaul service	1Gb/s Uncontended backhaul service from Local Handover Point	n/a	£2,058	£175	12 months	Enhanced

QTB1G	Trunk backhaul service	1Gb/s Uncontended backhaul service standard RSP Handover Point	n/a	£4,620	£291	12 months	Enhanced
QTB10G	Trunk backhaul service	10Gb/s Uncontended backhaul service standard RSP Handover Point	n/a	£9,180	£1,077	12 months	Enhanced

Passive Infrastructure Services

Code	Wholesale Passive Infrastructure	Description	Survey Fee	Installation one off Fee	Monthly Charge	Minimum Term	SLA
QM30	Mast Share 30	Mast share up to 30cm	£8000	£17,500	£208.33	12months	Standard
QM60	Mast Share 60	Mast share 30-60cm	£8000	£17,500	£208.33	12months	Standard
QM90	Mast Share 90	Mast share 60-90cm	£8000	£17,500	£208.33	12months	Standard

Wholesale Service Levels

Code	Wholesale Service Levels	Target Response Time	Target Restoration Time	Price*
QSLAS	Standard	1 working day	2 working days	-
QSLAE	Enhanced**	8 working hours	1 working day	£75
QSLAP	Premium	4 hours	24 hours	£143

* Monthly fee is the price to upgrade from Standard Service.
 ** Enhanced comes as standard on some products, hence the upgrade price to Premium would be the difference in fee.

Callout Charges

Code	Wholesale Engineer On-Site Support	Charge	Notes
QECO	Engineering On-Site support Call-Out fee: Initial call out charge per instance of a RSP requesting support and the fault is not with Connected.	£500	Per instance
QEOS	Engineering On-Site support: Hourly charge per engineer, including travel time, per instance of a RSP requesting support and the fault is not with Connected.	£150	Hourly rate per engineer